FaiveleyTech®

Manufacture d'avenir durable

QUALITY MANAGER

Are you eager to take on new professional challenges? Look no further! Join FaiveleyTech, a dynamic family-owned group at the forefront of innovation and attentive to its employees, founded 30 years ago!

Every day, we ground our business in both French industrial tradition and a sustainable future. We support our partners and clients through our 3 Business Units: Industry, Beauty, and Health, aiming for the sustainable success of their projects. This involves high-value-added plastic injection for demanding, selective, and/or regulatory markets.

Our mission? Permanently provide our clients and partners with a range of technological, human, and creative resources to help them succeed in their industrial projects by pushing our limits.

Our familial and human connection anchors us in continuity and sustainability, which are highly meaningful today. FaiveleyTech comprises 4 sites in France and 3 sites abroad, with 450 employees. Our teams consist of diverse and passionate talents working hand in hand to shape the future of the Industry.

We value collaborative work, passionate commitment, respect, and daring entrepreneurship.

Our Group asserts itself as a knowledgeable and expert entity for all its clients and partners. We are FaiveleyTech, manufacture d'avenir durable.

Located in Stabio, in the canton of Ticino, Switzerland, FaiveleyTech Ticino, specializes in ISO 8 cleanroom production of injected plastic solutions for pharmaceutical laboratories, diagnostics manufacturers, and medical device manufacturers. Out factory provides its customers with prototyping opportunities, design support, and product studies. Mastery of micro-injection, assembly, welding, and finishing is a major asset available to healthcare industries.

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Mission

The Quality Manager develops the company's quality system (processes, manuals) in accordance with the direction's policy and ensures its monitoring and evolution, collaborating with internal stakeholders and external bodies. As Quality Manager, you ensure good manufacturing practices in terms of product quality. Your mission includes overseeing the entire quality department and managing the client/product quality relationship.

Managing Your Department :

- Define the necessary processes to accomplish the missions assigned to your department
- Measure process efficiency and propose improvement plans
- Manage overall workload, set priorities, and define necessary resources
- Participate in site budget development

Ensure reporting :

- Assign missions to team members, set expectations, and objectives
- Ensure alignment of team member skills with department needs; participate in training plan development
- Communicate necessary upward and downward information to support team missions and overall understanding of the team's context
- Evaluate team members' performance and adherence to procedures; initiate disciplinary actions if needed
- Regularly engage with your team to foster a positive work environment and strong commitment
- Promote collaboration with other departments to enhance customer satisfaction and site performance

Ensuring Quality Management System (QMS) :

- Ensure efficiency and effectiveness of the quality management system
- Analyze the functional and technical document base quality, and conformity level with internal standards
- Ensure quality of manufactured and distributed products
- Act as auditor and reference for site's compliance with norm 13485
- Develop procedures, quality manuals, standards, ensure compliance and monitor their evolution
- Define service and company standards and procedures
- Analyze data and incidents, determine corrective actions
- Ensure product release (deviation formalization, deviation verification…)Conduct internal and external audits necessary for quality (and environment) system implementation
- Provide necessary methods and tools for quality control, ensuring user training

- Develop and analyze dashboards and indicators related to your activities and processes
- Contribute to drafting specifications relevant to your expertise (quality, reliability, and maintainability requirements)

Ensuring Regulatory Compliance :

- Stay informed about sector-specific regulatory and normative developments
- Ensure site certifications
- Manage regulatory requirements applicable to medical devices (specification formalization, compliance, communication…)

Monitor regulatory changes and serve as an information conduit for the management

Background

- Engineer's degree or master's degree in the field of quality or a related field
- At least 5 years of experience in a position in the field of quality or a similar role
- Knowledge of quality control standards and ISO SO 9001, 13485, 14001 regulations
- Familiarity with quality audit methods and analysis

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Don't hesitate any longer, join us today!

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